ONE-OF-A-KIND PROGRAM

THAT SAVES MONEY

M.A.S.H.
Maximum ACUITY Service for Healthcare
What is M.A.S.H.?

Accuity has rolled out a new nurse triage service in partnership with CorVel. Dubbed M.A.S.H. (Maximum Accuity Service for Healthcare), the program is designed to streamline access of injured workers to appropriate care while simultaneously reducing claims for nonemergency injuries that don’t require medical treatment, avoiding costly emergency room visits for nonemergency situations, and channeling workers to Accuity network providers. M.A.S.H. automatically notifies Accuity of the incident.

What is considered a nonemergency injury?

Injuries not requiring immediate emergency medical treatment — such as sprains, strains, cuts, bumps, scrapes, minor burns, debris in the eye — would be considered nonemergency.

Injuries like fractures, head trauma, or deep wounds should seek prompt emergency care. If unsure, the M.A.S.H. nurse will quickly distinguish and make the necessary recommendation.

What makes M.A.S.H. unique?

Accuity is the only carrier that offers this service at no charge. The M.A.S.H. nurse triage line will be available for employees of all our Workers’ Compensation policyholders 24/7. At the time of the incident, employees can call and speak with a registered nurse who will evaluate the nature of the incident or injury and determine the employee’s immediate medical needs. By addressing the case when it first occurs, CorVel is able to provide quick and accurate care intervention, often preventing a nonemergency injury from becoming unnecessarily expensive.

Why should employees use the M.A.S.H. number to report an injury?

M.A.S.H. automatically notifies Accuity of the incident and gets evaluation or treatment for the injury started immediately — any time of the day or night. M.A.S.H. is a win-win-win program: injured workers get the care they need, employers get employees back on the job quicker, and claims costs are reduced, improving loss experience for the account, the agent, and Accuity.

Can I still report the incident directly to Accuity?

Of course! Continue to call, especially if treatment has already been sought. Our nationally recognized claims call centers continue to provide the same great service you expect from Accuity, so nothing has changed.

Why is this important?

Encourage employees to report their injuries to the M.A.S.H. phone number. CorVel’s experience with nurse triage demonstrates that reported claims can be reduced by as much as 35%, resulting in cost savings up to 45% and lowering the experience mod. Additionally, higher cost claims can be prevented by early intervention.
M.A.S.H. is designed to streamline access of injured workers to appropriate care while simultaneously reducing costs for nonemergency injuries that don’t require medical treatment, avoiding emergency room visits for nonemergency situations, and channeling workers to ACUITY network providers.

Before Seeking Care for Nonemergency Injuries

CALL 1.800.200.6375

Need more info?
Call 1.800.242.7666 Ext. 1310